Certificate change information

For workstation PCs:

- If the device does not connect to the network after restarting
  - Windows key + R → execute: type „cmd“ → press Enter → in the new window → type „gpupdate“ → press Enter
  - Restart the computer

For WiFi devices, such as tablets and smartphones:

- Log out of the WiFi completely
  - Delete it if necessary in your connection options
- Log in again
- A certificate request appears
  - Confirm this

For Windows notebooks:

- If a connection to the **WiFi** exists
  - Delete WiFi user data
    - in the WiFi settings → right-click eduroam → Do not save
  - Log in again
  - A certificate request appears
    - Confirm this
- If a connection via **cable** exists
  - Follow the link: https://hrz-wiki.jade-hs.de/de/tp/network/sda/start and search for the following settings on the page
    - Search for the settings for: Hellenic Academic and Research Institutions RootCA 2015: activated
    - Find the settings for: Save credentials and re-enter your credentials
  - Restart computer

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https://hrz-admin-wiki.jade-hs.de/ - **HRZ-Admin-Wiki**

Permanent link:
https://hrz-admin-wiki.jade-hs.de/en/tp/network/sda/info

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