Service Desk

The Service Desk deals with all enquiries from university members and staff to the University Computing Centre.

User administration

The service User Administration deals with all issues concerning identities in the IT systems of the Jade University of Applied Sciences, i.e. the creation, modification and deletion of user accounts.

CampusCard

The CampusCard service is responsible for creating and maintaining the personalised and multifunctional CampusCard.

Ticket system

With the help of the ticketsystem, enquiries can be made to the HRZ.

Other information

- Device recommendation: Procurement of official and private desktop and notebook computers.
- Glossary: An attempt to explain the abbreviations used as a matter of course in the IT sector.
- Mobile working: Information on the most important topics regarding the use of our services in the home office.

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